



Service Description Bulletin

ARM Resource Planning System

Metech International - an ISO 9001:2000, ISO 14001:2004
and IAER (International Association of Electronics Recyclers) Certified Electronics Recycler®

Management Information Systems

When it comes to responsible materials management, we've proven that our strong commitment to the environment by achieving ISO 14001 certification.

Responsibility at Metech, however, is not single-faceted. We must provide good information to our clients about material. That is why we took our 25 plus years of recycling experience and developed Metech ARM software.

This operations management software package took three years to develop and was designed specifically for our business. We archive every quote, every shipment, every pound, every ounce and every step taken on material that enters our recycling plants. The system links, via high-speed connection, every workstation in both of

our Massachusetts and California plants. Records are kept with exacting detail. Work schedules are kept on track. Disposition is documented.

Our sales staff can remotely access the system from the field to review "live" information with you on your material status, account history or lot-by-lot process summary details. The software is "client friendly", giving us the ability to generate customer specific reports and send them via email or through our secure interactive *ixchange* system on the Internet.

We can even automatically generate emails that will tell you when your material arrived, when it is processed and when it's complete.

Highlights of Service Offering:

- Built-in system redundancy protects databases and connectivity on both coasts, providing for reliable data transfer and information back-up
- Client specific reporting capabilities and notification services
- Collection, tracking and archiving of material data that can be used for EPA reporting or material balances
- Permanent archive of data for traceability and auditability
- Mitigation of erroneous data entry and lost information using centralized database for entire Metech operation
- ISO 9001 and ISO 14001 registered and an IAER Certified Electronics Recycler® with state-of-the-art information technology



Industries we serve:

- Telecommunication
- Automotive
- Financial
- Commercial
- Institutional
- Medical
- Precious metal
- Computer
- Electronics manufacturers
- Consumer

Corporate Offices & East Coast Facility:
Metech International
150 Blackstone River Road
Suite M
Worcester, MA 01607-1455

West Coast Facility:
Metech International
6200 Engle Way
Gilroy, CA 95020-7012

Asia Pacific Regional HQ
Metech International
391B, Orchard Road #13-09
Ngee An City, Tower B
Singapore 238874

Customer Service:
1.888.638.2761

Logistics:
1.888.638.3241

www.metechgroup.com

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