



Industries we serve:

- Telecommunication
- Automotive
- Financial
- Commercial
- Institutional
- Medical
- Precious metal
- Computer
- Electronics manufacturers
- Consumer

Corporate Offices & East Coast Facility:
Metech International
150 Blackstone River Road
Suite M
Worcester, MA 01607-1455

West Coast Facility:
Metech International
6200 Engle Way
Gilroy, CA 95020-7012

Asia Pacific Regional HQ
Metech International
391B, Orchard Road #13-09
Ngee An City, Tower B
Singapore 238874

Customer Service:
1.888.638.2761

Logistics:
1.888.638.3241

Service Description Bulletin

Information Exchange - *ixchange*

Metech International - an ISO 9001:2000, ISO 14001:2004
and IAER (International Association of Electronics Recyclers) Certified Electronics Recycler®

Management Information Systems

At Metech, we are serious about ISO certified materials management. We provide warranted, audited and fully permitted recycling services for asset management, precious metal recovery, certified destruction, and disposition of deleterious items in an environmentally sound manner.

Our commitment to Accountable Resource Management® (ARM®) is also reflected in our information management tools. We have built an interactive website just for our clients.

Once you set up an account with us (by calling Customer Service at 1-888-MET-ARM-1), you can log on to the new www.metechworld.com. Here you'll find a

password-protected site with secure access to information about your account at Metech. We call this system *ixchange*. *Information Exchange* gives us the ability, using our proprietary software systems, to create custom reports for you and post them for your viewing on the web.

We have the ability to post material valuation information, inventory status, and "two-way" assay exchange - electronically.

This system, combined with the Metech designed ARM® material tracking system, provides greater levels of accountability than anyone else in this industry. It's part of our commitment to ISO, to the environment, and to you.

Highlights of Service Offering:

- Secure, password protected access to information about your materials at Metech International
- Capability to provide electronic assay exchange for precious metal customers
- Detailed documentation of material handling, processing and disposition that can be used for environmental reporting and source-site material balances
- System generated emails to notify clients of material receipt, update processing status, and completion date
- Easy to understand quotes, process summaries, and settlement statements.
- ISO 9001 and ISO 14001 registered and IAER Certified Electronics Recycler® with state-of-the-art information technology

www.metechgroup.com

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Apr 2006