



Certified ISO 9001 / ISO 14001 by



Industries we serve:

- Telecommunication
- Automotive
- Financial
- Commercial
- Institutional
- Medical
- Precious metal
- Computer
- Electronics manufacturers
- Consumer

Corporate Offices & East Coast Facility:
Metech International
150 Blackstone River Road
Suite M
Worcester, MA 01607-1455

West Coast Facility:
Metech International
6200 Engle Way
Gilroy, CA 95020-7012

Asia Pacific Regional HQ
Metech International
391B, Orchard Road #13-09
Ngee An City, Tower B
Singapore 238874

Customer Service:
1.888.638.2761

Logistics:
1.888.638.3241

Service Description Bulletin

Metech's Certifications - a company in control -

Metech International is certified through two organizations, the **International Organization for Standardization (ISO)** and the **International Association of Electronic Recyclers (IAER)**. We have done this to better serve both our customers and ourselves by documenting and monitoring what we do.

ISO – The ISO 9000 and ISO 14000 series of standards are known as “generic management system standards” and apply to any organization.

Metech has met the requirements and is certified to the following ISO standards
ISO 9001:2000

Quality Management Standard

Metech commits to:

- employ a process of continuous improvement thorough implementation of a Quality Management Program
- establish, review, and keep current specific Quality Objectives
- monitor the progress of our Quality Management System and identify areas for improvement
- conduct business as a responsible and ethical member of the community

ISO 14001:2004

Environmental Management Standard

Metech commits to:

- continually improve our processes to limit our impact to the environment through implementation of a Environmental Management System
- comply with all local, state and federal environmental regulation
- ensure that our Environmental Management System is maintained and communicated to our employees
- provide and maintain a safe and healthy workplace to prevent injuries and illnesses

IAER – The IAER has established an industry specific standard which encompasses the requirements of ISO 9001 and ISO 14001, as well as elements specific to the electronics recycling industry. It is the **IAER Certified Electronics Recycler®** standard.

IAER Certified Electronics Recycler

Metech commits to:

- Maintaining and auditing specific management systems
Quality Management System (ISO 9001 or equivalent)
Environmental Management System (ISO 14001 or equivalent)
Health and safety management system
- Meeting specific operational requirements
Key elements of operation
Qualifications and training of personal
Suitability of equipment and facilities
- Documenting general business factors
Management and business practices
Financial controls and insurance coverage
Security systems and controls

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